



2015-2016

# ANNUAL REPORT TO THE COMMUNITY



**Beartooth Billings Clinic**

Real people. Exceptional care.





## GREETINGS FROM THE GOVERNING BOARD CHAIR & CEO

We have completed another year of successfully providing top-notch, quality healthcare services to our community in very challenging times. This culminated with our selection to the *Top 100 Critical Access Hospitals* by iVantage of the Chartis Center for Rural Health.

In a dynamic environment of change in both regulations and rural hospital reimbursement, Beartooth has remained focused on the goal of providing the best and most appropriately advanced healthcare services to our patients while ensuring a sustainable bottom line. To accomplish this, our management, clinicians, providers and support staff have all worked diligently to ensure we provide exceptional care and good patient experiences in the most efficient and cost-effective ways possible. It is our belief that these efforts have been fruitful and that we continue to successfully deliver the best quality healthcare available in any Montana community while keeping costs in check.

During the year, we have expanded our medical staff through a thoughtful, lengthy and targeted recruitment effort. We have added care providers who we believe are outstanding in their qualifications but even more exceptional as they have become a part of our existing patient care team. Outpatient surgery has also become a reality at Beartooth, along with the real possibility that this service line may be expanded in the future. Our initial experience has been very positive, with high praise being received from both patients and the physicians involved. All of this has been done to keep our promise of continuing to provide the best possible medical care to our local community.

Our new leadership model has identified opportunities for standardization and shared services, which has resulted in the achievement of additional efficiencies and other tangible benefits to our larger regional community. Our leadership has also strengthened our relationship with our supportive partner, Billings Clinic, which has been very valuable as we continue to explore opportunities for closer alignment and cooperation during these uncertain times.

We are appreciative and thankful for your continued support and trust. We pledge to you our diligence and attention to ensure Beartooth continues to provide the highest quality, professional and compassionate healthcare possible going forward.

Deborah Agnew, MD, CEO, *Beartooth Billings Clinic*

George Clow, *Beartooth Billings Clinic Board Chair*





## A MESSAGE FROM THE FOUNDATION EXECUTIVE DIRECTOR

The Foundation has been hard at work supporting rural healthcare through Beartooth Billings Clinic. Donor dollars are strategically distributed or invested per donor request each year to benefit a variety of patient care departments, community health programs, and advancements in healthcare technology.

Through donor support, the Foundation has funded the purchase of a portable ultrasound machine now being used in the clinic, emergency and physical therapy departments. Nursing staff and patients are benefitting from new vital sign monitors as well as work stations on wheels. These pieces of equipment benefit the patients in the clinic, the emergency department as well as inpatient care by allowing more face to face interaction and less duplication of documentation.

In partnership with Red Lodge Mountain, our trauma services team continues to educate students from 18 schools about safe skiing and the importance of using helmets on the ski hill. Over 100 helmets are purchased each year through this program and approximately 5-10 are provided free of charge for those in need. The Beartooth Children's Center receives funds from donors through the Foundation to support operations, classroom supplies, technology and special events. The Dr. James and Juanita Kane Scholarship fund is fulfilling the mission of Dr. Kane who wished to see students and staff from Carbon County receive an education and return to rural areas to provide care to the community he held dear. Grant writing is a large part of the work of the Foundation; we secure funds to purchase new equipment like the recent upgrade to a Toshiba Aquilion One CT scanner and to support new programs which included the hiring of a Registered Nurse Navigator who coordinates smooth patient transition in hospital admits, discharge planning, and case management.

Our hearts and minds are connected to the patients we serve and the staff who care for them. The Foundation Board and our dedicated community of donors work with me to fund the future of healthcare, and I thank each of you for your support.

Sara Urbanik, *Executive Director, Beartooth Billings Clinic Foundation*

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*"This is the finest hospital I have ever been in over the past 50+ years. In addition to your well-trained staff (medical & non-medical), you have two tremendous assets – kindness and encouragement. Thanks to each & every one of you for this wonderful experience. Coming here was one of the best decisions I have ever made."*

L. P.

**Our Mission: We Save Lives and Promote Healthy Living.**



# FINANCIAL REPORT

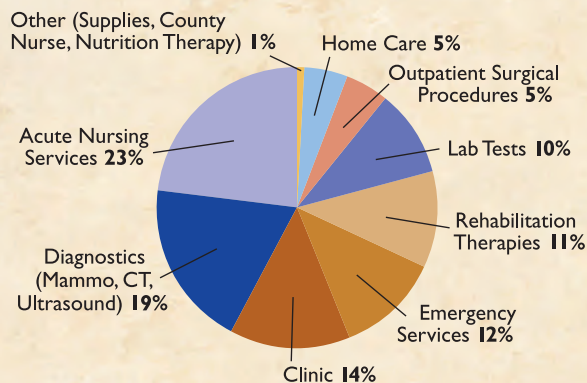
## STATEMENT OF OPERATIONS

	2015-16	2015 (6 mo)	2014
<b>Revenue</b>			
Patient Services Revenue	\$18,619,233	\$8,932,264	\$14,784,405
Other Revenue			
Contributions/Grants	\$516,258	\$98,427	\$195,819
Investments Income	\$4,282	\$39,445	\$76,088
Other Revenue	\$485,676	\$263,136	\$399,073
Children's Center	\$209,427	\$98,942	\$188,924
<b>Gross Revenue</b>	<b>\$19,834,876</b>	<b>\$9,432,214</b>	<b>\$15,644,309</b>
<b>Deductions from Revenue</b>			
Uninsured or Underinsured Financial Assistance	\$266,287	\$229,862	\$456,758
Bad Debt	\$1,944,616	\$524,291	\$891,651
Medicare, Medicaid, Insurance & Preferred Provider Shortfalls	\$4,487,656	\$1,766,834	\$2,476,683
<b>Total Deductions from Revenue</b>	<b>\$6,700,559</b>	<b>\$2,520,987</b>	<b>\$3,825,092</b>
<b>Expenses</b>			
Total Salaries	\$4,683,277	\$2,082,646	\$4,029,140
Total Benefits	\$1,156,481	\$608,068	\$1,302,356
Other Operating Expenses	\$5,753,883	\$2,437,757	\$5,242,127
Depreciation and Amortization	\$1,146,081	\$643,993	\$1,239,735
Interest	\$847,730	\$443,332	\$836,570
<b>Total Expenses</b>	<b>\$13,587,452</b>	<b>\$6,215,796</b>	<b>\$12,649,928</b>
<b>Net Income/(Loss)</b>	<b>(\$453,135)</b>	<b>\$695,431</b>	<b>(\$831,161)</b>

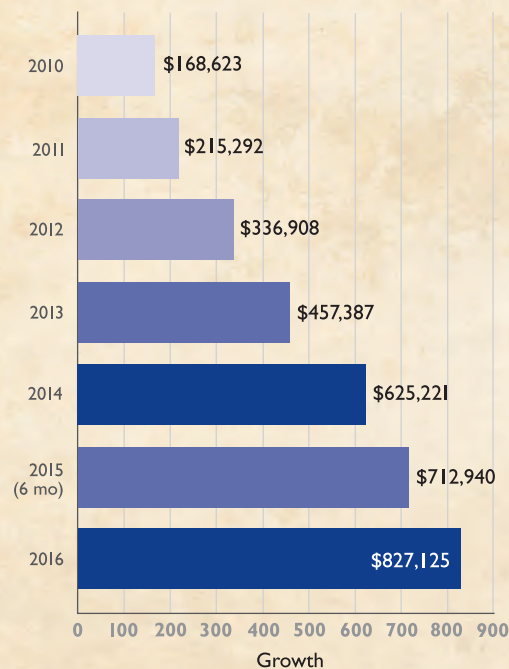
Audited Financial Report is available upon request.

Note on Pages 2 and 3: Figures reported for previous years may differ slightly from original figures due to final reconciliation after Annual Report publication date.

## 2015-16 PATIENT SERVICES REVENUE



## FOUNDATION ENDOWMENT GROWTH



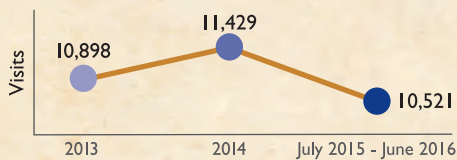
Foundation Disbursements January 2015 - June 30, 2016: \$118,269



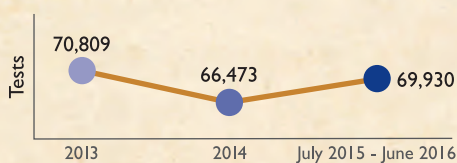


# 2015-16 VOLUME STATISTICS

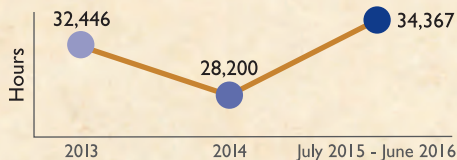
## Clinic Visits



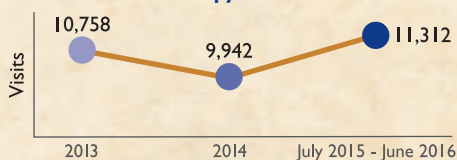
## Lab Tests\*



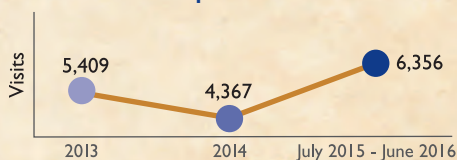
## Child Care Hours at Beartooth Children's Center



## Rehabilitation Therapy Visits\* \*\*



## Home Care & Hospice Visits



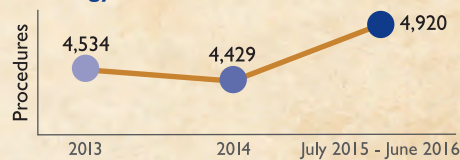
\* Includes Inpatient and Outpatient Services

\*\* Home Health & Hospice Rehab Therapy visits not included

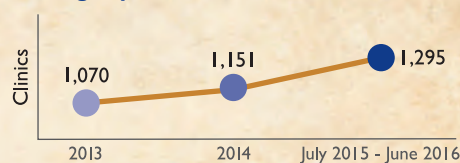
<sup>1</sup> Includes Inpatient, Swing Bed and Observation

<sup>2</sup> Outpatient Surgery Services began in early 2016

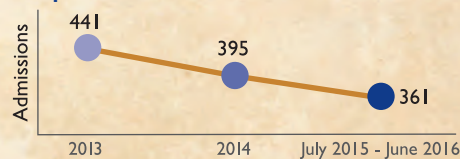
## Radiology Procedures\*



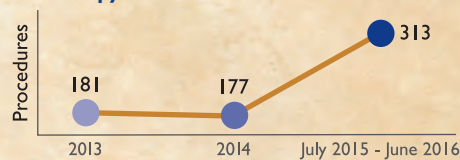
## Visiting Physician Clinics



## Hospital Admissions<sup>1</sup>



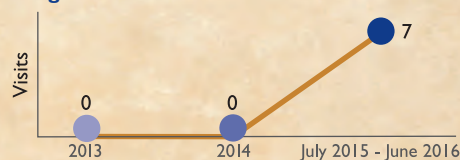
## Endoscopy Procedures



## Emergency Department Visits



## Surgical Procedures<sup>2</sup>



## Inpatient Services

Primary Care  
Medical Surgical  
Pediatrics  
Telemetry  
Hospice – Inpatient & Respite  
Transitional Care / Skilled Swing Bed  
Respite Care

## Outpatient Services

Emergency Care  
Outpatient Surgical Services  
24-hour Provider, Laboratory & Radiology Access  
Orthopedics  
Gastroenterology  
Dermatology  
Urology  
Endoscopy  
Cardiology  
Telemedicine  
Observation  
IV Therapy

## Public Health Services

Public Health Nursing  
Maternal Child Health  
Carbon County School Nurse  
Tobacco Prevention  
Emergency Preparedness  
Immunizations  
Communicable Disease

## Diagnostic Imaging

Ultrasound  
Digital Radiology  
Digital Mammography  
CT Scan  
Echocardiograms  
Stress Echocardiograms

## Laboratory

Pathology  
On-site Testing, Reference Lab  
Direct Lab Testing

## Rehabilitation Services

Physical Therapy – Red Lodge and Joliet  
Speech Therapy  
Occupational Therapy  
Cardiac Rehab – Phase II-IV  
Cardiac Stress Testing  
Pulmonary Function Testing  
Nutrition Services  
Sports Medicine  
Wellness

## Community Services

Child Care – Preschool, Playschool  
Foot Clinics  
Home Health  
Hospice  
Private Duty Nursing

## Key Services

### Clinic Services

SameDay Care  
General Health Exams  
Skin Conditions  
School/Sports Physicals  
Hypertension  
Women's Care

Pediatrics  
Risk Evaluation  
Diabetes  
Injury Evaluation & Treatment  
Minor Surgery  
Sports Related Injuries  
Geriatrics

Incontinence Assessment  
Pulmonary Function Testing  
DOT Physicals  
Cardiac Health  
Prenatal Care  
Reproductive Health, Implants  
Chronic Care Management  
Wellness



*"...the care has been superb every time. My experience with everyone that comes in contact with me and my many health problems has been way beyond the norm. From the maintenance staff to all the physicians, nurses, aids and clinic staff, there are not enough words to let everyone know how dedicated they are to patient care."*  
F.W.  
Red Lodge, MT

## CARING FOR OUR COMMUNITY

Many of the healthcare services we provide occur outside the boundaries of the traditional clinic or hospital setting. Throughout the year, our staff can be found providing Sports Medicine to school athletes and professional rodeo competitors. We promote snowsports safety through our "Slide Safe + Dress Smart" program. Expecting parents receive Childbirth Education free of charge through our Public Health contract. Free Health Insurance Marketplace Certified Navigator assistance is available. This type of care is known broadly as "Community Benefit Care," an umbrella term that encompasses a number of programs outlined here and included in the chart, which are offered at no or minimal cost to the patient.

**Financial Assistance**, in the form of free or discounted healthcare services, is given to a large number of patients at our facility. We absorb the cost of care provided to medically indigent patients. We provide care to all who come through our doors, regardless of their financial situation.

**Community Building Activities** are designed to protect or improve the community's health or safety. This category includes a number of programs, such as participation in the Local Emergency Planning Committee, operating the Beartooth Children's Center, financial sponsorship of a variety of health enhancing events, disaster readiness and Public Health emergency activities.





**Bad Debt, Medicare & Collection Practices** encompass patients who choose not to pay for medical services received here, although they do not fit into the medically indigent category. Also included in this category are any Medicare shortfalls in reimbursement payment for services provided to Medicare patients.

**Community Health Improvement** activities are those subsidized by Beartooth Billings Clinic for the express purpose of improving community health. These services do not generate any patient revenue, although there may be a nominal fee collected. Activities in this bracket include our Annual Health Fair, Nutrition Education Outreach, Student Athlete Sports Physicals, discounted prescription drug program, plus Childbirth Education Classes.

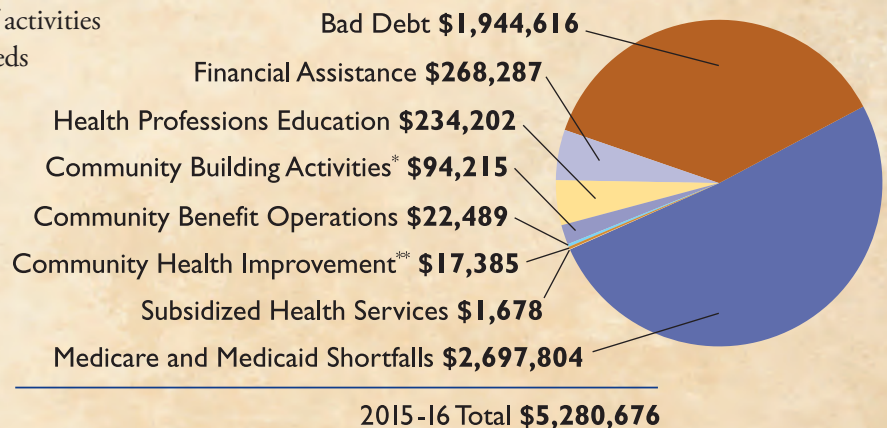
**Community Benefit Operations** consist of activities associated with our Community Health Needs Assessment, as well as activities associated with fundraising or grant writing.



**Health Professions Education** involves educational programs open to all area health care professionals and medical students.

**Subsidized Health Services** for this report are clinical services we provide at a financial loss, but which meet an identified community need.

## 2015-16 COMMUNITY BENEFIT



### 21st Annual Beartooth Ball – Super Heros

A total of \$140,500 was raised by the Beartooth Billings Clinic Foundation in support of the Dr. James & Juanita Kane Scholarship Fund and the Foundation's Endowment Fund. Of that total, funds raised during the night's "Reverse Auction" enabled the purchase of a portable ultrasound machine that is now being used in a variety of patient care settings such as the clinic, hospital and rehabilitation departments.



### Employee Longevity Awards

January 1, 2015 – June 30, 2016

40 Years of Service

Mary Orlor, RN

35 Years of Service

Teresa Hauge, RN

25 Years of Service

Kelley Evans, RN, CAO

Mary George, RN

15 Years of Service

Michelle Hadfield

Kevin Larson, PT

Shannon Posey

10 Years of Service

Jean Atherly

Sherry Clark

Heidi Hunsperger, RN

Susan King, RN

Linda LeBrun

Dawn McKittrick, MLT

Barbara Niles

5 Years of Service

Monica Anderson

Leslie Bachmann

Margie Bohan

Arnetta Brownlow

Robertta Cady, RN

Lanette Dalley, LCSW

Maggie Karas

Sara Urbanik

Ann Winning

### Spirit of Caring

January 1, 2015 – June 30, 2016

The following employees were recognized by their peers for providing exceptional service above and beyond the expectations of the job:

Monica Anderson

Bridgett Chartier

Lanette Dalley

Jessica Fink

Steve Fugere

Jeanne Gainer

Teresa Hauge

Kellie Hoskin

Kevin Larson

Brandi Mains

Sharon Norby

Beth Nordstrom

Dr. Billy Oley

Mary Orlor

Pam Tucher

## OUTPATIENT SURGERY NOW AVAILABLE AT BEARTOOTH

Patients who desire certain outpatient surgical procedures close to home now have the option to have the surgery performed at Beartooth. Surgeons choose to perform certain elective, minimally invasive, procedures here because they like the spacious and sophisticated operating room, the expertise of the surgical team, and the fact that their patients don't have to travel 60 miles before – and after – a procedure, especially when driving conditions are poor. Our first outpatient surgical procedure, the removal of a mass, was performed by John Pender, MD, Billings Clinic General Surgeon.



John Pender, MD, General Surgery, Billings Clinic (right), and Stephanie Anderson, RN, perform the first outpatient surgical procedure in the OR at Beartooth Billings Clinic.

## ADDITIONS TO MEDICAL STAFF

Dr. Greg Burfeind was hired in early 2016 and began seeing patients in the fall. A Montana native with a great love of the outdoors, Dr. Burfeind is a wonderful addition to our physician team. Two Physician Assistants, both graduates of the Master of Physician Assistant Student program at Billings' Rocky Mountain College, joined our staff during the 2015-16 period as well. With the addition of Physician Assistant Hailey Baldwin, Beartooth now offers Women's Healthcare five days a week in conjunction with Erin Oley, DNP. Physician Assistant Patrick Erley is developing his family practice as well as enjoying the opportunities for emergency and wilderness medicine.



Greg Burfeind, MD



Hailey Baldwin, PA



Patrick Erley, PA

## MYMEDICALRECORD OFFERS ONLINE ACCESS

First introduced in 2015, patients now have the ability to view their own medical records and health info online 24/7. The accessibility of one's medical info, through what is called "My Medical Record," is a result of the Health Information Technology for Economic and Clinical Health Act (HITECH Act). The use of electronic health records (EHR) is designed to improve quality, safety, efficiency, and reduce health disparities; to engage patients and family in their own health care; to improve care coordination and health; and to maintain privacy and security of medical information. Electronic health records include a patient's lab results, allergy list, vaccination records, medication list, health issues, surgeries and procedures.



### Volunteers of the Year

2015 Jo Ann Eder, Kids Corner Board and Volunteers

2016 Brian and Heidi Hunsperger





## CUTTING EDGE CT SCANNER FROM THE HELMSLEY CHARITABLE TRUST

Patients now have access to the latest computed tomography (CT) diagnostic technology made possible through a grant from The Leona M. and Harry B. Helmsley Charitable Trust's Rural Healthcare Program. The Trust awarded \$379,000 for a new 40-slice CT scanner, which provides essential diagnostic images of structures inside the body with improved speed and quality.



THE LEONA M. AND HARRY B.  
**HELMSLEY**  
CHARITABLE TRUST

## OTHER GRANTS RECEIVED:

Red Lodge Rotary Youth Grant – \$3,000

DPHHS Maternal Child Health Block Grant – \$8,241

DPHHS Immunization Grant – \$6,433

DPHHS Public Health Emergency Preparedness Grant – \$69,070

Montana Tobacco Use Prevention Program Grant – \$31,500

## TOP 100 CRITICAL ACCESS HOSPITALS

iVantage Hospital Strength INDEX™ – The industry's most comprehensive rating of US acute care hospitals, and the only one to include the country's 1,300 CAHs. The results recognize that the Top 100 Critical Access Hospitals provide a safety net to communities across rural America – measuring them across 62 different performance metrics, including quality, outcomes, patient perspective, affordability, population risk and efficiency.



## PEDIATRIC PREPARED FACILITY

Our newest designation is a Montana Department of Public Health and Human Services recognized "Pediatric Prepared Facility." This voluntary program recognizes hospitals that have demonstrated the ability to provide advanced pediatric care for the majority of pediatric medical emergencies including illness and injury. Pediatric-Prepared Emergency Care is a partnership between hospitals, physicians, mid-levels, nurses, emergency personnel and the Emergency Medical Services for Children program at the Montana DPHHS EMS & Trauma Systems and Child Ready Montana.



## CARDIAC RECOGNITION AWARD AND QUALITY IMPROVEMENT AWARD

DPHHS Performance Improvement Network (PIN) – By meeting the criteria for these awards, Beartooth demonstrated leadership, community, willingness to share with peers and a commitment to improvement.



## AFIX KUDOS AWARD

County Public Health, a service of Beartooth Billings Clinic, received the Montana Department of Public Health & Human Services (DPHHS) "AFIX Kudos Award" for working on a reminder/recall process for pediatric patients. AFIX is an acronym for Assessment Feedback Incentives Exchange.

## BEST BEGINNINGS STARS TO QUALITY – LEVEL 1

Beartooth Children's Center voluntary quality rating and improvement system that aligns quality indicators with support and incentives for early childhood programs and early childhood professionals through the DPHHS Early Childhood Services Bureau.



## KARAS SERVICE AWARD

The Karas Service Award honors the late Dr. Benjamin Karas, a long-time physician who displayed his dedication through years of practice and service.

**2015:** Theresa Hauge, RN; Mary Orler, RN; Gerianne Zagoric, RN

**2016:** William George, MD

## SILVER EXCELLENCE IN WORKSITE HEALTH PROMOTION

Montana Worksite Health Promotion Coalition through the Montana Association of Health Care Purchasers (MAHCP).



*"Thank you for blessing me with an employee scholarship from the Dr. James and Juanita Kane Scholarship Program. The scholarship took away some of the financial stress from my spring 2016 semester and allowed me to focus more on my academics. 'Thank You' does not seem to express enough how grateful I am. I would like to give back when I am able to, so that I can help pass on the wonderful gift."*

Alicia Crane

## Kane Scholarship Winners

**2015**

Rick Hibbs, Roberts  
ShayLe Hildebrand, Joliet  
Lily Kraft, Red Lodge

**2016**

Aspen Allen, Red Lodge  
Alicia Krane, Beartooth Billings Clinic  
Lori Knight, Red Lodge  
Gunnar Nelson, Red Lodge



## DONORS

Thank you to the many individuals and businesses who so generously give throughout the year to the Beartooth Billings Clinic Foundation! *(Gifts given January 1, 2015 through June 30, 2016)*

Franny & Franny Abbott  
Jed Adams  
Ann Adessio  
Adventure Whitewater  
Deborah Agnew  
Dr. Hewes & Susan Agnew  
Skip & Kandy Aleksich  
Virginia Allen  
ALSCO American Linen Division  
David Anderson  
Monica Anderson  
Nate & Stephanie Anderson  
Thomas & Betty Anderson  
Donald & Oddlaug Anderson  
David & Mary Anderson  
Jenni Andrus  
Kent Angelos  
Appearance Plus Salon  
Gretchen Arndt  
Denis Elo, MD Audrey Clark  
Ken & Debbie Awes  
Craig & Leslie Bachmann  
Backwater Landing  
Stephanie & Cy Baldwin  
Ann Ballard  
Bank of Red Lodge  
David & Linda Beach  
Beartooth Market  
George & Bridget Beaudet  
Phil Bell  
Polly Benton  
Chris & Kathy Benton  
Brad Bernhart  
Kelly Bertram  
BHHC Home Care & Hospice  
Center for Clinical Translational  
Research Team Billings Clinic  
Billings Clinic Foundation  
Kathy & Larry Bishop  
Donna & Larry Bishop  
Wallace & Margaret Blain  
Blue Ribbon Bar  
Pat & Edna Bomar  
Boomerang Beads  
Rick & Susan Booth  
Boyd's Motorsports  
Sue & Steve Bracy  
Andrea Brainard  
Effie Bredensteiner  
Bridge Creek Backcountry Kitchen  
Robert Briggs  
Briggs Distributing Co.  
Keith & Susie Brighton  
Sandy & Brent Bronson  
Brian & Emily Brown  
BRTA  
Susan Scott & Bruce South  
Patricia & John Burg  
David Buxton  
Roberta Cady  
Cafe Regis  
Scott & Lynn Cain

Susan Campbell  
Maryann Canan  
Carbon County Arts Guild  
Carbon County Coal Wine & Spirits  
Carbon County Historical Society  
Carbon County Steakhouse  
Jeff & Ginny Carroll  
Tim & Lois Menke Cashman  
Centron Services  
Changes Hair Salon  
Changes Salon  
Charitable Foundation, Inc.  
Bridgett & Blake Chartier  
Chateau Rouge  
Corky & Betty Christman  
City Brew Red Lodge  
Barbara Clayton  
George & Paula Clow  
Coffee Factory Roasters  
Bill Coffman  
Coleman Gallery and Studio  
Jennifer Collins  
TJ Comstock  
Jacquelynn Cordill  
David & Dorothy Courtis  
Covering Broadway  
David Coverstone  
Cowboy Bar & Supper Club  
Brandon & Alicia Crane  
Crazy Creek Products  
Clay & Lynne Cummins  
Louise & Richard Cushing  
James Daly  
Dan & Jeanne Scott Family Foundation  
Gloria De Marco  
Richard DeVille  
Guy & Janet Dodge  
Melissa Moore & Luke Doucette  
Dovetail Designs & Millwork Inc.  
DSVS  
Michelle DuBarry  
Jennell Duey, MD  
James & Dr. Heidi Duncan  
Lyle & Cindy Dunham  
Alfred & Nancy Ebel  
Waldi Bloom Econoprint  
Bert & Jo Ann Eder  
Edward Jones Investments  
Alvin & Maureen Ellis  
MC Ellis  
Chase Erickson  
Patrick & Kat Erley  
Patricia Espenscheid  
Dave & Kelley Evans  
Sarah & Robert Ewald  
Frankie Favre  
Dick & Linda Fellows  
Kira Fercho  
Roger Ferguson  
Rose Filkin  
First Interstate Bancsystem  
Foundation

First Interstate Bank  
Charlene Fischer  
Fisher Construction Inc.  
William Fitzgerald  
Flower Garage  
Larry Forrester  
Jack & Jean Foster  
Foster & Logan's  
William Fowler  
Doug Fratt  
Sanford & Diane Friedman  
Liz Fulton  
Jeanne & Dan Gainer  
Mary Louise & Cecil Gainer  
Gallagher's Irish Rose Bed & Breakfast  
The Garden House  
Garden Party  
Ed & Becky Garding  
Libby Gardner  
Cathy Gaynor  
Kyle & Jackie Gee  
Dr. William & Mary George  
Joni Giovetti  
Glass Rabbit  
Verna Glassing  
Goldsmith Gallery Jewelers  
Jim & Karen Grace  
Granite Peak Plumbing & Heating, Inc.  
Great Harvest Franchising  
Chris Green  
Virginia Mohl, MD & Greg Mohl, Ph.D.  
Joe Griffin  
Grizzly Peak Animal Hospital  
Willy & Shawnie Gruber  
Lindell & Dianne Gumper  
Helen Haas  
Carol Hagan  
Steve & Kim Haman  
Don & Nancy Hamilton  
Ray Harmala  
Linda & Kent Harris  
Harry & Jeanne Harsha  
Margaret Hart  
Teresa & Lee Hauge  
Laurie & Buster Haugen  
Hayden Salon  
Molly & Walter Hayes  
Vonnie Heare  
Betty Hecker  
Heins Creative, Inc.  
Bridgette Hendricks  
Marguerite & David Henry  
Paul Henry  
Sidney & Barbara Herbert  
Rand Herzberg  
Donald & Georgia Hicks  
Trish, Jim & Natalie Hilderman  
Allen & Jeanette Hill  
Bill & Mary Ann Hill  
Mary Kay & Lee Hitchner  
Patricia Hodges

Kerry & Carol Hoffman  
Sarah & Birney Holberg  
Sara Nees Holcomb  
Holcomb Pottery  
Flack Holly  
Homer A. & Mildred S. Scott  
Foundation  
Honey's LLC  
Delano & Patricia Hotchkiss  
HUB International  
Brian & Charity Huff  
Charles Huff  
Heidi & Brian Hunsperger  
Dr. Robert Hurd  
Heidi & Zachary Huseby  
Edwin Hyem  
J-Bar & Grill  
Jane Doughs  
Bob & Ann Jensen  
Karen Johnson  
Shirley Johnson  
Donald B. Jones  
Allen & Ranetta Jones  
Ron Jorgenson  
Dorothy Jurovich  
Margaret & Bill Karas  
Phyllis Karas  
Karen's Kreations  
Tom & Rosina Kastelitz  
Deborah G. Keenum, MD  
Marsha Keller  
David & Kathleen Kelley  
John & Mary Cathleen Kelley  
Patrick Kelly  
Dale Kemmerer  
Don Kennedy  
Loyal & Inge Kessler  
Gene & Irene Kibler  
Susan & Ronald King  
The King's Cupboard  
Don & Karen Kinney  
Jessica & Kevin Kinzley  
Cynthia & Richard Kinzley  
Molly Kitter  
Victoria Kittle  
Mildred Klem  
Steve & Nora Klessens  
Ronald & Mary Ann Kloster  
George Knight  
Don & Natalie Knudsen  
Gerald & Betty Koch  
Vicki, Lewis & Glen Kohler  
Michael & Birgit Kosorok  
Kay Kovach  
Kevin & Bev Kovanda  
Harry Koyama  
Dennis & Kathy Kreatz  
Ladvala Enterprises  
Anne Laird-Niemann  
Georgine Lake  
Fred & Afton Lamoreaux



"...your staff (is) very competent, courteous and provided me with a very high level of care. I feel they went above and beyond what was required. It has been many years since I have been a patient in a hospital but I do remember it was not near as pleasant experience as it was at your facility."

D.H.  
Largo, FL



Carina Lange  
Elizabeth & Miles LaRowe  
Kevin & Lindsey Larson  
Diann & William Larson  
Becci Larson  
Michael & Laurie Larson  
Ellen Layton  
Linda & Rick Lebrun  
David Lehnher  
Linda Leis  
Lights On Broadway  
Donald & Linda Lindall  
Charles & Joyce Lindberg  
Bob Lopp  
Bess Lovec  
Darlene & Ronald Luoma  
Sarie & Doug Mackay  
William & Barbara Mahar  
Debbie Maher  
Mailing Technical  
Services, Inc.  
Brandi & Shawn Mains  
Jennifer & Joe Mancuso  
Randall & Jeanie March  
Howard Marquardt  
Ruth Martin  
Mas Taco  
George & Mary Ann  
Mathes  
Mike Matovic  
Dennis & Dalene Matzinger  
Mark & Therese McClain-  
Phillips  
Dick & Karen McComish  
K.W. & D.J. McCoy  
Joan & Patrick McDonald  
McGregor Design  
David McMasters  
Bridget McNamer  
Sarah McNamer  
Medicine Flower Lodge  
Metra Park  
Molly & Kenneth Metzger  
Diane Miller  
Al & Joyce Miller  
Dianne Milleson  
Kelly & Bob Miner  
Minneapolis Heart Institute  
Bob & Judy Minney  
Monie's Unique Boutique  
Montana Photographic Arts  
Montana Trout Scout  
Ruth Moon  
Moon Lake Market  
Moosely Tees  
Irene & Ed Morgan  
Franklin & Mary Mosdal  
Mountain Laurel  
Embroidery  
Mountain View Clinic Staff  
Robert & Rebecca Muller  
Jacqueline Mundy  
Murlan Fowell  
Robert & Mary Ellen  
Murphy  
Steve & Deb Muth  
Doreen Nearpass  
Brian & Shelly Nearpass

Karen & Dennis Neff  
Robert James & Mary Anne  
Nichols  
William & Alayne Nicol  
Dr. Kevin & Mary Nohner  
Deborah Norby  
Wally & Shari Nordstrom  
Beth & Mike Nordstrom  
Katie & Tim Nordstrom  
Northwestern Energy  
Leon Odegard  
Harry Olcott  
Drs. William & Erin Oley  
Gregg & Anita O'Neil  
Tony & Barb Orednick  
John & Shirley Overton  
Jean Owen  
Ruth O. Owens  
Paintbrush Adventures  
Paris Montana  
Party Time Plus  
PDQ Janitorial Services  
Sandra Peck  
Victoria & Thomas Peglar-  
Rutkowski  
Mike & Sandy Persha  
Debora & John Petersen  
Martha Sobral & Phil  
Robertson  
Anita Phillipsborn  
Debbie & Pat Pierson  
Pilot Peak Music  
The Pollard Hotel  
Jack Crocker & Polly R.  
Hawkins  
Clint & Jan Posey  
John Potter  
Jack & Sue Prather  
Chris Prindville  
Thom Propp  
Tahiti Raffle  
Phillip Rafton  
Chuck & Roberta Ramberg  
Mickey Ramirez  
Alberton & Krista Ramirez  
Ranch Maps  
Dean Rankin  
Ray Judd Ford Inc.  
The Red Box Car  
Red Door Clothing  
Red Lodge Ales -  
Sam's Tap Room  
Red Lodge Beverages  
Red Lodge Books & Tea Bar  
Red Lodge Café  
Red Lodge Clay Center  
Red Lodge Collision Center  
Red Lodge Drug  
Red Lodge Mountain  
Resort  
Red Lodge Napa Auto Parts  
Red Lodge Pizza Company  
Red Lodge Rodeo  
Association  
Red Lodge Surveying  
Red Lodge True Value  
Red Lodge Veterinary Clinic  
Red Raven Gift Shop/Flash's  
Kevin Red Star

Donald & Mary Redfoot/  
Kenyon  
Todd & Paula Sturdevant-  
Rees  
Thomas & Bonnie Reilly  
Republic Services of  
Montana  
Paul & Laurie Reynolds  
James & Elizabeth Richards  
Sara Rigel  
Rimrock Art  
Mary Ringer  
Rob & Tammy Ringer  
Gerald & Joyce Rivard  
John & Mary Robbins  
Janet Robson  
Rocky Fork Juniper  
Rocky Fork Outfitters  
Valerie & Jerry Rollison  
Roman Theater  
Ronning's Auto & Truck  
Julie Rose  
Wayne Rottrup  
Rowli's Food Farm  
Denny Rue  
Emily Runion  
Lee Rupprecht  
Rural Health Partners  
Sage Massage  
John & Becky Salyer  
Stephanie Sattler  
Elizabeth Scanlin & Jeff  
Anderson  
Mike & Carol Ann Schilz  
Guy Schmidt, MD  
Mark Schubert, CPA  
Clint Seger  
Brian Senefelder  
Sharon & Allan Norby  
Mike & Gretchen Shuck  
Silver Strike  
Simply Soothing  
Siragusa Investment  
Partnership  
Gary & Loretta Sironen  
Sisters On Broadway  
Beth & Steve Smail  
James & Deborah  
Smedsruud  
Judy & Rodney Smith  
Carolyn & Larry Smith  
Ronald & Karin Smith  
Steven & Carol Souders  
St. Vincent Healthcare  
James & Andrea Stampfel  
Stauffer Bury, Inc.  
Dennis & Nancy Stevens  
Gregory Stevens  
Stillwater Billings Clinic  
Stillwater Lodge  
Stillwater Mining Company  
Stillwater Spirits  
Jan Stockey  
Chris & Grite Storm  
Robert Story  
Bruce & Roberta Stover  
Strawberry Patch Framing  
Ben Stringer  
Diane Sullivan

Summers, McNea & Co.  
Kenneth & Cindy Swan  
Sylvan Peak Enterprises  
Synergy 2 LLC  
Stuart & Karen Tanz  
Mark & Pamela Templeton  
Elizabeth Testa  
The Bert & JoAnn Eder MT  
Community Foundation  
Endowment  
The Flower Garage  
The Wild Table  
The Willows/St. Johns  
Ministry  
Gary Thompson  
Steve Thuesen  
D. Alexander &  
Dr. Kristin Scott - Tillery  
Becky & Bob Tirrell  
Norman Tjeltveit  
Heidi & Steve Tjeltveit  
Joel & Pamela Todd  
Town Pump Charitable  
Foundation  
Twice Touched  
Howard & Dona Ullman  
Ronald & Karen Ullom  
Markus & Sara Urbanik  
V H Services  
Tamara Van Sickle  
The Village Shoppe  
Mark & Janet Vincent  
Linda Vondra  
Mitzi & Jim Vorachek  
Hanna Wagner  
Frank Walker  
Jacob Waples  
Jessie Watterson  
Lindsay Weinberg  
Robert & Ruth Wendt  
Linda Wetzel  
Whispering Pines  
Fred & Pat Haggerty-  
White  
Douglas Whitehead  
Whole Leaders  
Donald & Janis Williams  
Robert & Jacqueline Wojcik  
Dr. Nicholas J. Wolter  
Daryl & Kimberly Wright  
Myrna & Denny Wright  
Daniel & Brooke Yates  
Deborah Yates  
YBRA  
Yellowstone Dog Sports  
Yellowstone Gift Shop  
John York  
Howard & Karen Young  
Lyle & Leita Zimmerman  
Roger Zumbrun

*Every effort has been made  
to ensure the accuracy of  
this list. If you notice an error  
or omission, please help us  
by calling 406-446-0610.*

## 2015-16 Medical Staff

### Active Medical Staff – Family Practice Physicians

#### Beartooth Billings Clinic:

William George, MD,  
Chief of Staff  
William Oley, MD,  
Department Chair  
Greg Burfeind, MD

#### Mountain View Clinic:

T. Bradley Fouts, MD  
Deirdre McNamer, MD

### Active Allied Mid-Level Providers

#### Beartooth Billings Clinic:

Erin Oley, DNP  
Hailey Baldwin, PA  
Patrick Erley, PA  
Douglas Whitehead, PA

## 2015-17 Senior Leadership Team

Chief Executive Officer,  
Dr. Deborah Agnew  
Chief Administrative Officer,  
Kelley Evans  
Chief Quality Officer,  
Sharon Norby  
Director of Nursing,  
Bridgett Chartier  
Director of Home Care/  
Hospice, Brandi Mains  
Director of Ancillary Services,  
Mike Nordstrom  
Director of Support Services,  
Trish Hilderman  
Foundation Executive Director,  
Sara Urbanik  
Director of Human Resources,  
Katie Nordstrom  
Network Director of Finance,  
Tim Cashman  
Director of Clinic Services,  
Kevin Larson  
Director of Rehabilitation  
Services, Derek Stiegemeier  
Director of Information  
Services, Beth Nordstrom

## 2015-16 Governing Board Members

Dr. James J. Kane, Emeritus  
(deceased, October 2015)  
Karen Hoiness, President  
George Clow, Vice President  
Sarah Ewald, Secretary/  
Treasurer  
Steve Muth, Past President  
Jim Duncan  
Dick Fellows  
William George, MD  
Linda Harris  
Virginia Mohl, MD  
Shann Scott  
Mike Shuck  
Mitzi Vorachek

### Ad Hoc:

Sara Urbanik, Foundation  
Executive Director  
Clay Cummins, Foundation  
Board President

### Staff:

Deborah Agnew, MD, CEO  
Kelley Evans, CAO

## 2015-16 Foundation Board Members

Kelly Miner, President  
Anita O'Neil, MD, Vice President  
Clay Cummins, Past President  
Ken Awes  
Rhonda Baker  
Pat Bomar  
Dick Fellows  
Cheryl Fowell

Don Hamilton  
Joel Hunt  
Jim Richards  
Rob Ringer  
Sara Urbanik, Foundation Executive Director  
Dr. Deborah Agnew, MD, CEO  
Kelley Evans, CAO







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2525 North Broadway  
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Red Lodge, MT 59068

**BeartoothBillingsClinic.org**

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TDD phone number 800-253-4091

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2525 North Broadway | PO Box 590 | Red Lodge, MT 59068

Beartooth Billings Clinic Foundation  
PO Box 1290 | Red Lodge, MT 59068

*Beartooth Billings Clinic is an  
equal opportunity provider.*

Steven Gnam Photography

